

POLITICAL SCIENCE

How the news media activate public expression and influence national agendas

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We demonstrate that exposure to the news media causes Americans to take public stands on specific issues, join national policy conversations, and express themselves publicly—all key components of democratic politics—more often than they would otherwise. After recruiting 48 mostly small media outlets, we chose groups of these outlets to write and publish articles on subjects we approved, on dates we randomly assigned. We estimated the causal effect on proximal measures, such as website pageviews and Twitter discussion of the articles' specific subjects, and distal ones, such as national Twitter conversation in broad policy areas. Our intervention increased discussion in each broad policy area by ~62.7% (relative to a day's volume), accounting for 13,166 additional posts over the treatment week, with similar effects across population subgroups.

The fields of political communication in general and media effects in particular are broad, deep, methodologically sophisticated, and central to social science. They have covered persuasion (1), agenda setting (2, 3), attitude formation (4), diffusion, gatekeeping (5), priming and agenda setting (6), issue framing (7), and numerous other topics, and are built on a wide range of intellectual traditions [(8), p. 174].

We focus here on an aspect of political communication with special relevance to the study of representative democracy: how the news media activate public expression, causing citizens to discuss major issues of policy and politics as part of the ongoing, collective “national conversation.” A well-functioning democracy larger than the sum of individual attitudes and behaviors requires public discussion and engagement among citizens on major issues of the day (9–11). Indeed, “political participation is not merely about trying to influence policy but also about trying to induce others to participate and give voice” (12). Although governments may easily dismiss any individual's opinion, collective public expression has a powerful impact on the behavior of government officials and the public policies they promulgate. The power of collective expression is a central feature of both representative democracy—where “the more the people are aware of each other's opinions, the stronger the incentive for those who govern to take those opinions into account” (13)—and autocracy (14, 15). Citizens may join this national conversation to deliberate (16), or simply “to give testimony” in the presence of others (17).

We thus study the effects of the media on the classical notion of expressed public opinion, a concept predating modern survey research,

and with a focus not on changes in individual behavior or attitudes but instead on the content of the national conversation (18, 19). In the past, this discussion could only be measured by collecting “water-cooler events” (20), listening to hallway and dinner conversations, reading newspaper editorials and political leaflets, or listening to soapbox speeches from public squares. Today, we can take advantage of the fact that much of the conversation has moved to, and is recorded in, the 750 million social media posts that appear publicly on the web every day.

Unfortunately, estimating the effect of the news media is extremely challenging [(21), p. 267]. Scholarship dating back more than a century has had to contend with severe endogeneity because media outlets are businesses competing for readers, catering to their interests. Large-scale randomization of news content is normally impossible because of high costs, logistical infeasibility, and even some ongoing miscommunication between the journalistic and scientific communities regarding the norms of the former and the goals of the latter. Even if randomization is possible, avoiding spillover effects is difficult because any media intervention can affect all potential research subjects in the nation simultaneously. The result is often “profound” biases in estimated effects, with a greater than 600% difference from the truth (22, 23) given common levels of endogeneity, measurement error, and self-selection [see also (24)]. These biases have been addressed in some of social science's most creative observational studies,

although these approaches are well suited to answering certain questions (such as those for which instruments are available) but not others [e.g., (25–32)]. The biases are also addressed via elegant experiments and quasi-experiments, often made possible by studying different quantities of interest, such as individual-level effects or occasionally the effects on aspects of the national conversation (26, 33–42).

We attempted to tackle these methodological issues directly by enlisting a large number of news media outlets that allowed us to run an unusual set of experiments. We developed and implemented an “incentive-compatible” research design that enables both full randomized experimental control in the hands of the researchers, so we could accomplish our scientific goals, and full editorial control in the hands of the journalists, fitting into their familiar customs and practices, so they could participate. Forty-eight mostly small news media outlets participated in our research [*The Progressive* was near the median size (43)]. Seventeen of these outlets were part of our preliminary trial run experiments, provided information, and were helpful in other ways, and 33 were part of the experimental protocol we now describe (of which two participated in both stages on unrelated stories). In addition, more than a dozen others provided information, advice, or proprietary data but were not part of our randomized interventions.

Our work was aided by journalists' natural interest in understanding the impact of their work. However, they are also competitors, trying to scoop each other. The difficulty is compounded by the fact that we asked these professionals to take actions few journalists have ever before agreed to, to allow researchers to participate in ways that rarely happen, and to share proprietary information with us that they do not even share with each other. We also needed to secure numerous individual agreements and arrange large-scale coordination among competing entities over nearly 5 years. As such, much of our effort involved building relationships, trust, and common understanding. We designed our experimental protocol to ensure that both our scientific goals and the journalists' professional goals were maximized.

An industry association (The Media Consortium, representing some of our outlets) helped us coordinate with the outlets and received funding to offer small financial incentives to some outlets, following their usual funding procedures. Our research team also received some direct funding from the same source. To protect the journalistic integrity of the numerous professionals who

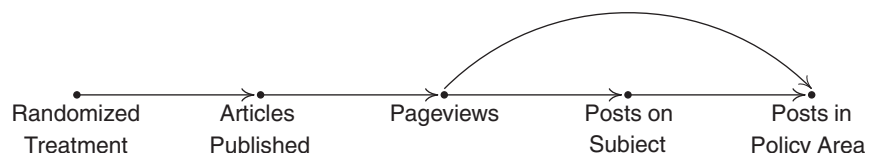


Fig. 1. The causal path from randomized treatment (first point) to public expression on broad policy areas (last point).

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participated in our experiments, and the reputation of their publications, we do not reveal the specific articles in our experiment, which outlet published each article, or any potentially identifiable individual-level aspects of the data we collected. We retained full rights to scholarly publication, without any required review or preapproval. To maintain a high level of realism, we tried to ensure that media outlets followed their standard operating procedures, embedding our treatment within their ordinary routines. The resulting protocol made our design more expensive, logistically complicated, and time-consuming, but it should be more generalizable and compatible with the goals and norms of both the journalistic and scientific communities.

We ran a series of experiments, each ultimately constituting a single observation. Our treatment protocol for each had five parts. First, we chose a broad policy area from a set of 11 areas of both major national importance and sufficient interest to our news media outlets: race, immigration, jobs, abortion, climate, food policy, water, education policy, refugees, domestic energy production, and reproductive rights (43). Combining all 11 policy areas together, rather than using only one, greatly expands the representativeness of our study at the potential cost of needing more observations.

Second, we chose a set of news media outlets and induced content correlations across them in ways that mirror common practices. Sometimes referred to as “pack journalism,” these practices include writing stories on the same subjects, “piling on” immediately after a story is broken by one outlet, occasionally collaborating, and sometimes even co-authoring stories. Although this behavior is sometimes criticized, professional journalists follow these venerable practices to help get stories out and ensure that they reach a wide variety of differentiated audiences. We simulated the effects of pack journalism by following a procedure occasionally used by outlets to collaborate before publication, under negotiated ground rules. By using a “project manager” design, a group of outlets agree to collaborate on a specific story for a limited time. Participating outlets share

information and publish simultaneously, often with assistance of the outlet hosting the project manager. They may offer staff, information, visualizations, or promotional materials. These fiercely independent sites even agree to effectively delegate aspects of editorial control to the project manager because, in addition to increasing their collective impact, each site retains the ability to opt out if necessary. This mechanism allows the project manager full editorial control over what is included in the collaboration, but gives individual outlets full control over what is published. A prominent recent example is the Pulitzer Prize-winning “Panama Papers” investigation (see bit.ly/kppapers and j.mp/ppapers). Playing the role of a project manager, without being based at one of the outlets, had the added advantage of making it easier for the outlets to share information with us that they would not normally share with each other.

We thus intervened for each experiment with what we refer to as a “pack” of two to five outlets (with a mean of 3.1 across all our experiments) rather than one. To ensure that outlets had experience in a chosen policy area, as well as sufficient enthusiasm for the subject matter and their collaborators, we allowed outlets to volunteer to join a pack for each experiment. We then asked them to collaborate as they would normally under this familiar structure. We retained approval rights to the collaboration to satisfy our scientific goals, and journalists and editors retained the right to opt out (before randomization) to satisfy journalistic standards; good communication kept either from exercising these rights in practice.

Third, while we controlled the collaboration as the project manager usually does, we gave the journalists the discretion they normally have. To do this, we asked the pack to select a specific subject for articles its members wrote within our chosen policy area (planning for each outlet in a pack to write one article). For example, if the broad area was technology policy, the specific subject of the articles might be what Uber drivers think about allowing driverless cars, or how a

new trade agreement affects hiring at local technology firms in Philadelphia. The articles could be large-scale investigations, interview-based journalism, opinion pieces, or any other variety normally published by pack members. The journalists and their outlets naturally sought to publish newsworthy articles as well as subjects that would remain of public interest whenever our random assignment mechanism (43) determined they would run. This ruled out stories based on breaking news. We retained the right to reject a subject if the pack’s choice was outside our policy area, or to reject any individual article by an outlet in a pack; the outlets retained the right to publish whatever they wished outside of our experiment. As above, good communication kept each to a minimum.

Fourth, we implemented a matched-pair randomized experimental design, which has considerably more statistical power, robustness, and efficiency than classical randomized designs (43, 44). Our unit of treatment was the entire nation during an experiment-week, with the treatment being a set of articles published by a pack of outlets on the publication day (usually Tuesday) of a week of our choice; this enabled us to avoid spillover effects or model-dependent inferences. We selected a pair of consecutive weeks matched for similarity of predicted news content (43). Then we randomly assigned one week to be the “treatment” week, during which pack members ran their stories, and one to be the “control week” when they were asked to behave as usual (43).

Each outlet then distributed its content as it usually would, via its website, print media, video reports, audio podcasts, etc. As is typical of all modern news media, each outlet also promoted its content with advertising via social media, Google adwords, email lists, and search engine optimization techniques, among others; outlets also often co-promoted with others in the same pack. As far as we could tell, they followed the same practices for articles in our experiment as those they ran ordinarily. We also went to great lengths to ensure that the policy areas, subjects, and articles we chose appeared indistinguishable from the normal type and flow of articles appearing in these outlets in the course of their ordinary business practices [this turned out to be the case (43)]. To the best of our knowledge, no outlet received any reader communications about an article or practice that seemed unusual or out of place.

Finally, we avoided intervening in any one outlet so often as to get in the way of its normal practices, change the character of the publication, or be discovered by readers. This is why we needed to organize a large pool of outlets from which we could choose different packs for each observation, rather than using only one small pack of two to five outlets repeatedly. This procedure adds causal heterogeneity and thus requires a larger n overall, but should generate a more representative causal effect.

Because the cost of collecting each observation in our design corresponds to an entire experiment in most designs, we followed two additional

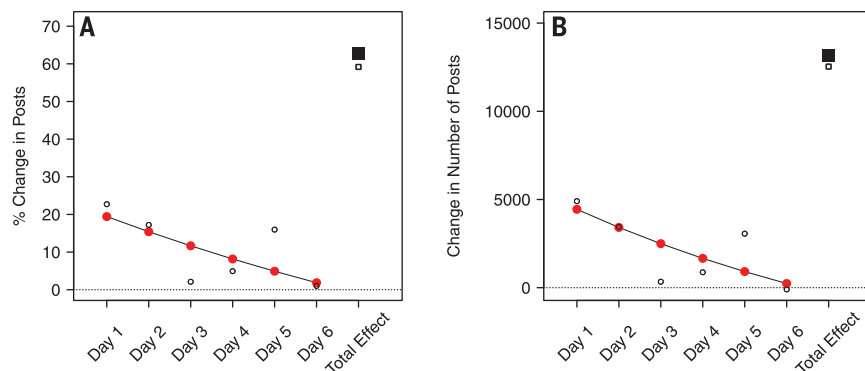


Fig. 2. Causal effect of the news media on public expression. (A and B) Effects are shown in terms of percent change (A) and absolute change (B) in numbers of social media posts in a broad policy area. Effects appear as the percent change in social media posts for each day of the week—estimated by our model-based estimator (solid red dots) and our model-free estimator (open circles)—and the total overall (solid and open squares, respectively).

procedures to reduce costs: (i) We ensured that we collected only as much data as necessary by inverting the usual approach to statistical inference via sequential hypothesis testing, including a nonparametric sequential technique specially developed for this research (43); and (ii) we evaluated multiple observable implications of our intervention, rather than only one. Thus, Fig. 1 portrays points we could measure on the causal pathway from the treatment intervention (far left) to our ultimate outcome variable of interest (far right). The first link is the causal effect of the treatment intervention on the number of articles published. If we found that instructing sites to publish articles in a given week had no effect, we would know to be skeptical of an intent-to-treat effect on social media posts. This is not a deterministic step, because unexpected events can cause media outlets to publish on a chosen subject more than expected in either of the two weeks. Media outlets, as ongoing competitive businesses, may sometimes be forced to respond to unexpected events in ways that violate an experimental protocol. Fortunately, the randomized assignment in our design prevents such “noncompliance” from inducing bias in the intent-to-treat effect, although it could introduce heterogeneity and smaller effects overall, both of which would lead us to need a larger n given a chosen level of uncertainty.

The next arrow in this causal pathway connects articles published to numbers of website pageviews for the articles we commissioned and any others in the same policy area. The second arrow in Fig. 1 then refers to a causal effect, which is positive only if more people visit pages with articles in the policy area during treatment weeks than during control weeks. In our design, the only plausible way for either our treatment or the publication of news articles by media outlets to have an effect on either measure of public expression of opinion is through at least some people reading the articles, usually on the outlets’ web pages. We portray this in the figure by the absence of paths, other than through outlet website pageviews, from the randomized treatment or published articles to expression in broad policy areas in social media. However, pageviews can cause social media participants to express themselves publicly on broad national policy issues either as a direct result (curved arrow in Fig. 1) or as a result of reading social media posts written narrowly about the subject of the published articles (arrows to and from “posts on subject”).

One benefit of our years of negotiations turned out to be high experimental compliance, with 3.1 media outlets in each pack and 2.94 additional articles published as a result of our interventions, which took place between October 2014 and March 2016. Our sequential analysis stopping rules resulted in 35 experiments and thus $n = 70$ observations. We discuss detailed uncertainty analyses in (43), all on the scale of false positive rates. Here, we present causal estimates on the scale of our outcome variables and quantities of interest for two sets of results, each using model-based and model-free estimation.

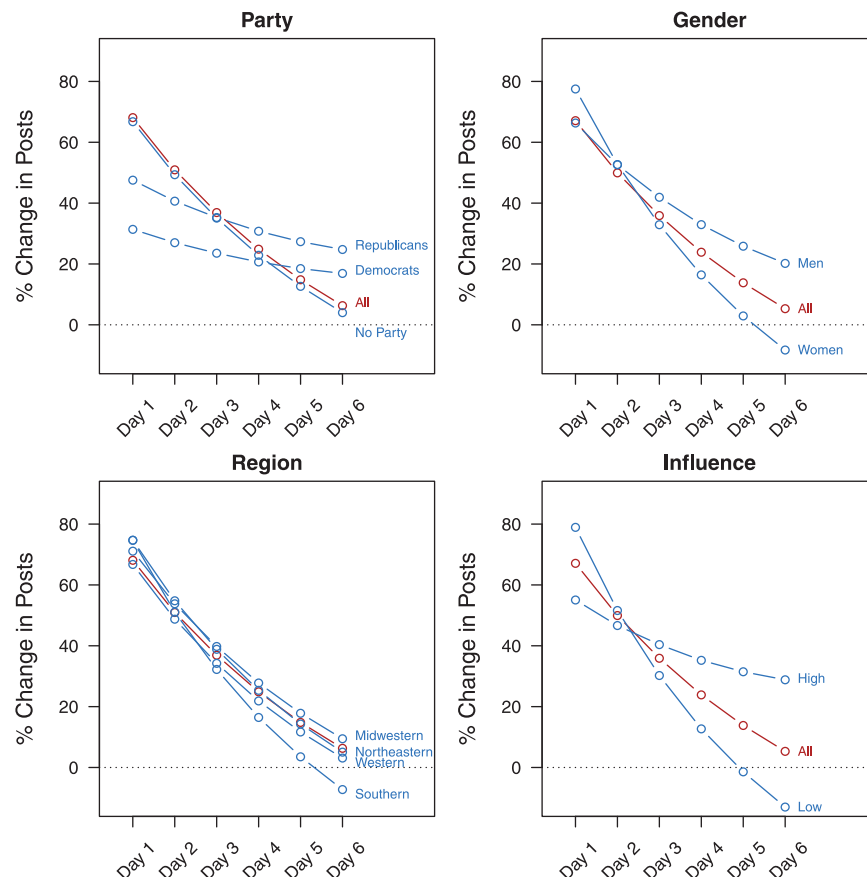


Fig. 3. Causal effect of the news media on the percent change in social media posts by political party, gender, region, and influence on Twitter. Axes are defined as in Fig. 2A.

Figure 2 reports estimates of the main quantity of interest in our experiment: the average causal effect of a pack of journalists publishing articles, at a time we randomly determine, on the extent to which Americans express themselves publicly in the national conversation on social media within a broad policy area of our choice. The causal effect for each day in terms of a percentage change in Twitter posts (Fig. 2A) and the corresponding absolute numbers of posts (Fig. 2B) were estimated for each day following the intervention and the total effect (the horizontal axis). We do this with our model-based estimator (red dots; solid square for total) and with our model-free estimator (open circles; open square for total).

The figure shows that our experimental treatment causes the number of social media posts appearing in a broad national policy area discussion to increase by 19.4% on the first day after publication, according to our model-based estimator (Fig. 2A, leftmost red dot). From the red dot in the same position in Fig. 2B, we can see that social media users wrote and published on average 4442 additional posts solely as a result of our intervention. Moreover, the same articles continued to have effects over the rest of the week. On average, these effects declined with distance from publication day, with approximately zero effect on average by day 6 [consistent with (45, 46); see also (47)]. The total effect (Fig. 2, A and B, solid square

at top right) indicates that our experimental intervention overall caused a 62.7% increase in social media posts over the week relative to the average day’s volume (or 10.4% relative to the entire week), which on average in a policy area accounts for Americans writing a total of 13,166 additional social media posts solely because of our intervention. The estimates from our model-free approach (Fig. 2, A and B, open circles and open square) offer the advantage of avoiding modeling assumptions but have the resulting disadvantage of higher variance. Yet they clearly convey the same overall pattern in causal effects. [We present detailed uncertainty estimates in (43).] In addition, given the reasonable hypothesis that the causal effect varies smoothly over days of the week, the degree to which the model-free estimates (the circles) vary around the model-based results (the line) provides another estimate of the uncertainty of our primary causal effects. As can be seen from this perspective, these estimates have relatively low levels of spread (or uncertainty) around them and are clearly above zero.

In Fig. 3, we estimate the effect of our intervention on different subgroups expressing themselves in a broad policy area. The subgroups we were able to define include political party (Democrats, Republicans, unknown), gender (men, women), region (Northeast, Midwest, West, South), and degree of influence on Twitter (high and low).

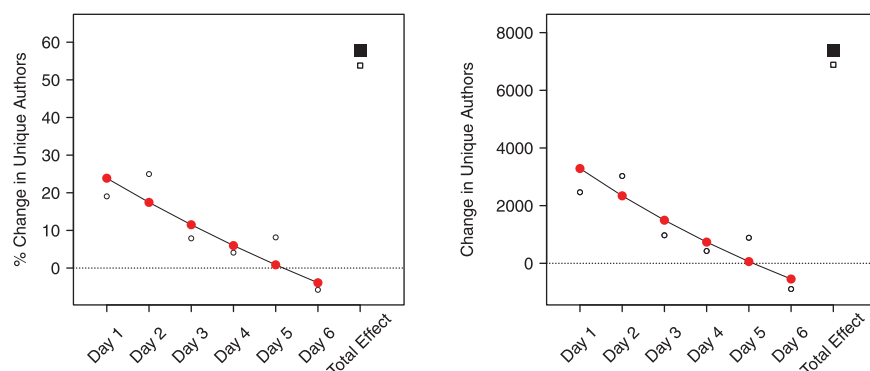


Fig. 4. Causal effect of randomized treatment on the number of unique authors expressing themselves in the same policy area as the intervention. Effects are shown in terms of percent change (**left**) and absolute numbers of posts (**right**) for each day (red dot) and total overall (black square).

[The party, gender, and region of social media posts are based on Twitter metadata, supplemented by analyses of Twitter bios and follower structures; influence is based on numbers of followers and the social graph (43).] As a reference, we add to each graph a red line representing all posts (taken from Fig. 2), but we omit the model-free estimates for graphical clarity. The interesting result from this analysis is the lack of a result: The difference between any pair of subgroups within a panel is always small (and never statistically distinguishable from zero). Apparently, the national conversation really is one conversation, at least among those able to participate in social media; even if they do not interact with each other, the evidence indicates that they are being influenced in similar ways by the news media.

The outcome variable in Fig. 2 is based on the total number of posts in a broad policy area, and is designed to measure the national conversation and how it is affected by our randomized treatment. We present another observable implication of media effects in Fig. 4, counting only the daily number of unique authors of posts rather than the total number of posts. This figure demonstrates that more Americans were engaged by the articles in this policy area (rather than the same people posting more). The causal effect of our intervention on the first day was an increase of 23.9% in the number of unique authors (accounting for 3287 more individuals) participating in the national conversation in a broad policy area; this effect did not drop to zero until the fifth day. This result also makes bots less likely to account for our results (43, 48).

Our news media intervention also changed the composition of opinion expressed in the national conversation by 2.3 percentage points in the ideological direction conveyed by our published articles; individuals may or not have been persuaded to change their views, but the overall testimony given publicly changed noticeably (43). Effects on other observable implications, including effects on website pageviews and on discussion on the specific subject of the articles, are described in (43). Overall, our experiments revealed large news media effects on the content of the national

conversation across 11 important areas of public policy, political party, gender, region, and level of social influence. Positive media effects have long been suspected in the literature, but the large size of these effects approximates even some of the long-standing speculations (and accusations) of media critics.

We place these effect sizes in context and then discuss their implications. First, the subjects of the articles in our treatments are limited to those that journalists are willing to write about, and their outlets are willing to publish, at randomly determined times, days or weeks after they were conceived. Additionally, searching for weeks to constitute good matched pairs, in the service of reducing bias and inefficiency, typically led us to select news periods predicted to be relatively “quiet” [predictions that turned out to be relatively accurate (43)]. The media effects during other weeks, such as when outlets publish stories to ride a viral social media wave or to satisfy the intense interest of a major breaking story, may of course have effect sizes different from those we reported. The effect sizes and baseline volumes for our study are small relative to huge entertainment events (e.g., they are about one-hundredth the size of the Twitter frenzy generated by a new episode of the television series *Scandal*; j.mp/SCandal). Still, they represent important and substantial increases in national policy discussions on important issues, and they indicate that the media are causing many more people to express themselves publicly (and more frequently) on such issues than would otherwise be the case.

The intervention we studied was the result of only two to five small- to medium-sized outlets. To glean what our effects might have been if we had recruited larger outlets, we conducted informal observational analyses where randomization or a large n was infeasible. We searched unanticipated *New York Times* stories on topics where *Times* reporters scooped other outlets or reported on surprise events during periods with few other stories. For example, we found a news story about a previously embargoed scholarly article about fracking affecting drinking water, at a time when little else in the policy area was being

discussed (j.mp/frackH2O). We observed a 1-day spike in discussion in the broad policy area of water quality and related issues of more than 300% (versus a 19% effect size in our study). Numerous public policy issues have far higher visibility than fracking, many with far more impactful “interventions.” Although further research is needed to confirm this large effect, it appears that some articles published may have a multiple of the already large effect size we found.

Our results should remind us of the importance of the ongoing and interconnected national conversation Americans have around major issues of public policy. This conversation is a fundamental characteristic of modern large-scale government, the content of which has important implications for the behavior of officeholders and public policies. We also find—among those who participate in social media—that the effects of the news media are approximately the same across citizens of different political parties, genders, regions, and influence in social media, further supporting the idea that the conversation is truly national. Given the tremendous power of media outlets to set the agenda for public discussion, the ideological and policy perspectives of those who own media outlets have considerable importance for the nature of American democracy and public policy. The ideological balance across the news media ecosystem, among the owners of media outlets, needs considerable attention as well (49). The ability of the media to powerfully influence our national conversation also suggests profound implications for future research on “fake news” potentially having similar effect sizes (50) or “filter bubbles” potentially reducing or directing these effects (51).

Social scientists have long been interested in estimating the impact of the news media on how Americans participate in the national conversation on important public policy issues, but other important issues, such as media effects on individual attitude formation and persuasion, also need to be subjected to randomized experiments. Similarly, further research is needed in areas beyond the 11 policy areas we studied. Studies should also be conducted with outcome variables beyond our specific measures, beyond social media, and with media outlets with different ideological perspectives. Finally, although we have been able to estimate the causal effect of some of the news media, we have not measured how often actual media outlets make efforts to move different populations of Americans to express themselves about specific policy areas. We encourage future researchers to take up these measurement challenges and the numerous other topics that may shed light on the formation, development, and changes in the effect of the media on citizen engagement in the national conversation.

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SUPPLEMENTARY MATERIALS

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Materials and Methods

Figs. S1 to S7

Table S1

References (53–77)

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Supplementary Materials for

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1 Experimental Design: Additional Information

1.1 Units of Analysis

In most social science media experiments, the unit of analysis is an individual research subject, and the subjects cannot interact with each other. In such a design, individual subjects are randomized to treated and control groups, one hundred research subjects means $n = 100$, simple model-free statistical methods can be used (such as the difference in means), and the scale of the research can remain relatively modest. In contrast, the cost of the realism we seek is a much larger scale experiment at a more aggregated level, especially since we aim to continue to avoid spillover effects and the associated assumptions and more complicated, model dependent statistical techniques. The main issue we have to contend with is that news media outlets intend to influence the entire national conversation, and thus all potential research subjects (i.e., all Americans who could potentially be influenced by a story to speak up on social media). Each random assignment of an article to a news media outlet for publication in a chosen week — which we refer to as an *experiment* — can potentially affect millions of people but still constitutes $n = 1$.

Thus, to avoid spillover effects, our real world intervention uses a unit of treatment that aggregates all research subjects to the level of an *experiment-week* — a set of articles to be written and published on the day (usually Tuesday) of a week we (randomly) determine. Since we can construct daily measures for our outcome variable, opinions expressed on social media, we define our unit of analysis as the *experiment-day*, with up to six days per week.

1.2 Randomized Treatment Assignment

Our research design, which we constructed to be consistent with the goals of both our professional journalists and our research team, takes advantage of the fact that, for certain types of stories, media outlets are *indifferent* to some aspects of the timing of publication. We use these points of indifference to introduce randomized treatment interventions with all the benefits of full experimental control, without logistical or ethical concerns.

To be more specific, we use a version of a *matched pair randomized experiment*, which

has substantially more statistical efficiency, power, and robustness to experimental failures, and less potential for bias and model dependence, than a completely randomized experiment (44). If this were a completely randomized experiment, one coin would be flipped for each unit (each experiment-week) to determine treatment or control status. Instead, we match experiment-weeks in pairs prior to treatment assignment, as described below. We then flip only one coin for the pair, where heads indicates the first week receives treatment and the second control, and tails is the reverse. This means that variables that we are able to match exactly are perfectly balanced between the two groups of weeks, without having to rely on random chance or averaging over larger numbers of observations. Variables that are only approximately matched still serve to reduce statistical bias, imbalance between the treated and control groups, and model dependence.

To ensure similarity within each matched pair, we follow two procedures. First, we approximately match on time by choosing consecutive weeks for each pair. Obviously, we cannot exactly match on time (since we cannot both intervene and not intervene on any one day, or divide Americans into disjoint groups that do not communicate). Fortunately, our preliminary analyses, including trial runs of our experiment, suggest that the effect of an intervention on one day may last up to about three days but usually less than a full week. This was confirmed in our present experiment by examining website pageviews of our treatment articles, which we found declined 95.7% on average from day 1 to day 6. Interventions closer than a week apart thus risk spillover effects (and SUTVA violations), which would require more complicated statistical methods that may increase model dependence, and allowing more than a week would unnecessarily risk some imbalance and lose some efficiency. Restricting interventions to the same day of the week (usually Tuesday), as we do, also eliminates some volume and viewership imbalances.

Second, we choose a pair of (consecutive) weeks that, so far as we are able to forecast, will not differ with respect to events in and discussion about our chosen policy area and subject. We then avoid any remaining bias due to unpredictable news events by randomly assigning treatment to one of the two weeks within each pair. In other words, we exactly match on our forecast (or equivalently, we approximately match on actual events), and

then randomly balance on surprise events. For example, we would not run an experiment in the immigration policy area if the president is due to give a speech on immigration during one of the two weeks. Fortunately, a large number of real world events are highly predictable, such as government reporting, major conferences, treaty signings, corporate earnings reports, court cases, planned protests, etc. This exact matching procedure then reduces the number of observations needed, but it also changes the quantity of interest to media effects during “quiet” weeks which may be smaller than those at other times.

Finally, to assign treatment, immediately before our chosen two week period, the pack of 2–5 selected outlets write their newspaper articles (or the equivalent) on the agreed upon subject within our chosen policy area (approximately one article per outlet). We then flip a coin and randomly assign one of the two consecutive weeks to the treated group and the other to the control group. During treated weeks, we instruct the outlets to do what they normally would do with new content, and publish and promote the newly written stories, beginning usually on a Tuesday. In control weeks, we ask the outlets to try to not publish more than usual on the subject of the experiment.

1.3 Outcome Measurement

For variables constructed from social media data, measuring aspects of the national conversation, we tap into the so-called full “fire hose” of all tweets from Twitter. (Social media is usually used to measure a different quantity of interest, but it has been shown to be predictive of classically measured public opinion (53).) To estimate the number and opinions of social media posts within each of our broad *policy areas*, for the total overall and for those agreeing with our published articles, we use the approach to automated text analysis described in S5.6. To do this, we defined for each policy area a set of mutually exclusive and exhaustive categories with posts that were (a) in favor of the published articles in our intervention, (b) opposed to this position, (c) neutral, and (d) off-topic (where the total is the sum of all posts in categories (a)–(c), and the total agreeing with our published articles is the number in (a)). See also Section S5.5.

To estimate the number of social media posts on the more specific *subject* of each of the published articles, and to define the broad policy areas, we use keyword selection

methods and ideas in King, Lam, and Roberts (54). They demonstrated, for selecting textual documents representing a specific concept, that when individuals act alone they almost always choose inadequate keyword sets. We thus used the recommended steps of having multiple people, with human-in-the-loop automated methods, to define better sets of keywords.

We collect article publication data from media outlet RSS feeds, supplemented by some manual checks. We obtain data on the number of website pageviews per day for each of the articles by obtaining access from a sample of the outlets of their Google Analytics accounts. Pageview data has important competitive value for each outlet and so is normally a closely guarded secret; we obtained these data only after establishing high degrees of trust, with the understanding that we would not share the data with other outlets and only make available the aggregated information we need for this paper.

We have some missing data in the number of articles published (due to errors in how RSS feeds were set up by certain media outlets) and web pageviews (due to technical issues in how Google Analytics was installed and, in some cases, whether the outlets were willing to share their data). We searched extensively for patterns in the missing data. We did find that we had slightly more data on articles published, and slightly less Google Analytics data, from the larger media outlets than the smaller ones, but in no case were we able to detect a pattern that suggested inferential biases. More importantly, we had no missing data in our outcome variables derived from social media data, or our treatment variable, which we randomly assigned, and so the possibility of missing data biasing estimates of our primary quantity of interest is remote.

See Section S5 for additional details.

1.4 Quantities of Interest

Define indices p ($p = 1, \dots, 11$) for the policy area, e ($1, \dots, E_p$) for the experiment run within policy area p , and d ($d = 1, \dots, 6$) for the day — 1 for the day of the intervention (usually Tuesday), 2 for the next day, etc. Then let y_{ped} be a count of the number of social media posts within policy area p , experiment e , and day d . Our treatment, which parallels the role of the project manager, is the instruction to the chosen pack of 2–5

news media outlets participating in an experiment to write and publish articles, within the broad policy areas we determine, on the agreed upon subject, and on a week we randomly select from the pair of weeks. Thus, for each policy area p and experiment e , set the treatment indicator T_{ped} in treated weeks to $T_{pe1} = \dots = T_{pe6} = 1$ and in control weeks to $T_{pe1} = \dots = T_{pe6} = 0$.

Our main causal quantity of interest, then, is the total, intent-to-treat effect of our intervention on the extent to which Americans are moved to express their opinions publicly in a broad policy area we choose. Denote the potential outcomes as $y_{ped}(1)$ and $y_{ped}(0)$ — the values the outcome variable y_{ped} would take under treated and control conditions respectively, only one of which is observable depending on the actual realized value of T . Then our quantity of interest for day d is the divergence in potential outcomes averaged over policy areas p and experiments e within those areas, and expressed as either a difference in numbers of social media posts or a (scale free) proportionate increase:

$$\lambda_d = \text{mean}_{p,e}[Y_{ped}(1)] - \text{mean}_{p,e}[Y_{ped}(0)], \quad \phi_d = \frac{\lambda_d}{\text{mean}_{p,e}[Y_{ped}(0)]} \quad (1)$$

using notation $\text{mean}_{p,e}[Y_{ped}(1)] = \frac{1}{n} \sum_{p=1}^P \sum_{e=1}^{E_p} y_{ped}(1)$ and where the number of observations is $n = \sum_{p=1}^P E_p$ and we assume $\text{mean}_{p,e}[Y_{ped}(0)] > 0$.¹ We will also break up each broad policy area into social media posts on the same side of the ideological or policy divide as the subject area of the article and those on the other side.

Equation 1 expresses our quantities of primary interest. The same basic structure will also apply to estimating the effect of the media on subgroups of Americans, by simply swapping in a narrower outcome measure. In addition, we seek to estimate other quantities for the purpose of offering additional tests of the veracity of our primary estimate. To do this, we note that an effectively infinite number of links always exist on the causal pathway from treatment to outcome. Some of these links may be useful in providing clues about theoretically important distinctions among alternative causal mechanisms (aided by the considerable progress on this front in political methodology; see (55) and (56)). In this paper, we do not try to distinguish specific economic, social, psychological, cognitive, or

¹More generally, for set A with cardinality $\#A$, let the mean over i of function $g(i)$ be $\text{mean}_{i \in A}[g(i)] = \frac{1}{\#A} \sum_{i=1}^{\#A} g(i)$, which we shorten to $\text{mean}_i[g(i)]$ when unambiguous.

other processes by which a published news article might cause individuals to express their views publicly. However, we do use some other intermediate steps on the causal pathway to provide additional ways of making ourselves vulnerable to being proven wrong, which together can make our overall research design more statistically efficient and further validate our estimates.

1.5 Estimation

We address here three data analysis challenges. First, social media data is famously variable, with some posts disappearing like a whisper in a hurricane and others sparking massive, viral firestorms. The result is that the distribution of counts of social media posts y_{ped} are often skewed, with long right tails. We address this problem by following common practice, supported by theoretical results in Girosi and King (57, §6.5.2), via a simple transformation: $z_{ped} = \ln(y_{ped} + 0.5)$. This makes our outcome variable, and test statistics, closer to homoskedastic and normal, and our estimators more efficient in finite samples.

Second, the volume of social media posts is likely to be dependent across the six successive units of analysis (days) within each unit of treatment (the week). As such, analyzing daily data stacked together, as if they were independent replicates, risks underestimating uncertainty (a problem known as “pseudoreplication”; (58, 59)) whereas assuming constant treatment effects risks bias and inconsistency. We address these issues with two separate approaches. In our *model-based* approach, we let the causal effect vary linearly over the six days following each intervention (as formalized below), and then test for violations of linearity. In our *model-free* approach, we run six separate regressions, one for each day of the week, so that the units of analysis and treatment coincide (allowing heterogeneity across policy areas with fixed effects). As each regression is estimated independently, the model-free approach discards information about likely dependence over adjacent days, but it has the advantage of not requiring the linearity, normality, or time series assumptions, and is equivalent to a simple (nonparametric) difference in means estimator. The two estimators represent different points on the bias-variance trade-off, with the model-based estimator reducing variance at the cost of some potential for bias and the

model-free estimator being unbiased at the cost of higher variance. We present results for both approaches, with the first usually turning out to produce smoother, and more efficient, estimates of the second.

Finally, although our goal is to estimate the average treatment effect, the causal effect may vary over policy areas. Because we match treated and control weeks within policy areas and randomize treatment, heterogeneity should not affect our testing strategy (60, §2.28) and heuristic tests suggested by (61) indicate the absence of misspecification.

We now formalize our model-based approach in a linear regression as follows:

$$E(z_{ped}|T_{ped}) = \beta^0 + \beta_p + \eta_d + \gamma_d T_{ped}, \quad (2)$$

where β^0 is a constant term; β_p is a set of fixed effects representing the 11 policy areas; and parameter vectors η_d and γ_d , which allow the causal effects to vary by day, are restricted to linear trends:

$$\eta_d = \eta^0 + \eta^1 d, \quad \gamma_d = \gamma^0 + \gamma^1 d, \quad (3)$$

the intercept and slopes for which are scalars.

We then write the null and alternative hypotheses for each day, as:

$$H_0 : \gamma_d = 0, \quad H_1 : \gamma_d > 0 \quad \text{for } d = 1, \dots, 6, \quad (4)$$

which we evaluate, in the first instance, with classic regression t -tests, the standard error for which can be computed using elements from the variance-covariance matrix: $V(\hat{\gamma}_d) = V(\hat{\gamma}^0 + \hat{\gamma}^1 d) = V(\hat{\gamma}^0) + d^2 \cdot V(\hat{\gamma}^1) + 2d \cdot C(\hat{\gamma}^0, \hat{\gamma}^1)$, although we reduce the distributional assumptions by applying standard bootstrapping procedures. The p -value for this test gives, as usual, the probability of observing a value as large or larger than the one we observe, assuming the null hypothesis of no causal effect. We also conduct a variety of joint tests, such as for the effects on several days together, and on the subject of the articles and broad policy area. Section S3 goes further and explains how to evaluate these results in the context of the sequential nature of the experiment.

We calculate estimates of quantities of interest via standard simulation techniques (62, 63).

1.6 Sequential Hypothesis Tests

Most social science experiments fix the number of observations (n) to be collected ex ante, often informed by power calculations given a desired p -value (or other measure of uncertainty). However, power calculations make assumptions about the size of the unknown true causal effect that will not even be estimated until the experiment is complete. This means the chosen n sometimes is insufficient, leaving results more uncertain than needed to draw conclusions, and other times wastes research resources by collecting more observations than necessary.

Because of the unusually high cost of collecting each observation in our research, we invert an aspect of the usual approach to statistical inference via techniques of sequential hypothesis testing. Instead of guessing n and checking the p -value after the experiment to see if we find anything of interest, sequential hypothesis testing reverses the inferential process by choosing an acceptable p -value ex ante and then sequentially collects and analyzes (say) 15 observations, 16, 17, etc., until reaching that level of uncertainty. Thus, if we choose a p -value of 0.05, the resulting experiment will indeed have a p -value of 0.05 (unless the null hypothesis is exactly correct to the last decimal point or something halts the experiment prematurely), but the value of n will not be known until the experiment is complete. The remaining risk to the investigator of the sequential strategy is ensuring that one's research budget does not run out before reaching the desired p -value, although the needed budget can be estimated, before having spent much, from the first few observations collected.

We apply this sequential hypothesis testing strategy to determine the sample size for our experiment, given $\alpha = 0.05$. We do this using the most familiar types of tests. We also present numerous alternative tests, and extensive evaluations of our strategy based on more specialized approaches, in Sections S2.3, S3, and S4.1. Section S2.3 directly calculates the false positive rate under the null hypothesis of no causal effect by simulating from our model-based and model-free data generating processes, using standard parametric procedures and a nonparametric procedure we developed that requires no modeling, time series independence, or distributional assumptions.

The sequential hypothesis testing framework under which we ran our experiment differs from classical confidence intervals and the sequential confidence interval frameworks (64). We therefore do not include confidence intervals in most figures. By inverting the hypothesis tests, a rough version of a confidence interval would, by construction, range from approximately the point estimate down to zero and approximately the same distance above the point estimate, but with the bulk of the sampling distribution (or Bayesian posterior) clustered near the point estimate, which either way remains our best estimate of the causal effect of the news media.

1.7 Participating Outlets

Following is a list of 48 news media outlets that participated in our study: Alternet; The Austin Chronicle; Berrett-Koehler Publishers (BK Magazine); Bitch Media; Care2; Cascadia Times; The Chicago Reporter; City Limits; The Colorado Independent; Defending Dissent; Dissent Magazine; Earth Island Journal; FSRN; Feet In 2 Worlds; Feministing; Free Speech TV; Generation Progress; Grist; Hawaii Independent; High Country News; Huffington Post; In These Times; LA Progressive; Making Contact; Ms. Magazine; The Nation; New America Media; News Taco; Oakland Local; people. power. media; The Portland Mercury; The Progressive; PRwatch; Public Radio International; Public News Service; Public School Shakedown; Quartz; rabble.ca; Reimagine! Race, Poverty & the Environment; Rethinking Schools; Rewire; Santa Fe Reporter; Tikkun Magazine; Truthout; Voices of NY; Waking Times; WNYC; Yes! Magazine

2 Additional Results

2.1 Overview

After three years of negotiation, participant observation, learning from journalists about the media outlets' businesses and journalistic practices, educating journalists about social science, building trust, and conducting trial runs, we designed and executed a set of matched-pair randomized experiments that ran over the subsequent 18 months. We began running experiments in October 2014. Using our sequential hypothesis testing procedures,

we completed the experiments in March 2016. The design, and our efforts to maintain the trust of the outlets and their numerous journalists and other professionals, were designed throughout to make the experiments highly realistic. We find that the usual heterogeneity of effects means that the exact impact of any one article can be uncertain (65, 66), but we find that the overall average impact is considerable.

2.2 Experimental Compliance

Our average pack of journalists included 3.1 news media outlets, where each outlet was tasked with publishing one article on the subject chosen by the pack (with our approval), within the policy area we selected, and at the time we randomly determined. On average over all our experiments, the outlets published an average of 7.72 articles in the relevant policy area in control weeks and 10.66 articles in treated weeks, which means that our intervention had the effect of causing, on average, 2.94 additional articles to be published in our chosen policy area. This slight difference from 3.1 represents a high degree of experimental compliance.

2.3 Hypothesis Tests and Sample Size

In this section, we give the results of our sequential hypothesis testing which, as described in Section S1.6, helped us limit our extremely costly data collection efforts. Details of our data collection stopping rule, along with extensive evaluations of and robustness checks for this strategy, appear in Section S3.

The main result in this section is the sample size needed to achieve statistical significance of $\alpha \leq 0.05$. This turned out to be $n = 35$, which means thirty-five complete national experiments. Since we have several different outcome variables, and several different joint tests of interest, we now present p -values for several different tests.

Figure S1 gives these results, with the p -value on the vertical axis, and the dashed horizontal line marking $\alpha = 0.05$, the point at or below which is conventionally referred to as “statistically significant”. The simplest hypothesis tested here is at the left side of the graph, for the effect of our randomized news media treatment on social media outcomes during only first day following treatment (i.e., a test of $\gamma_1 = 0$ in Equation 4). As we move

to the right, multiple days are included in joint tests (day 1, days 1 and 2, days 1 and 2 and 3,...).

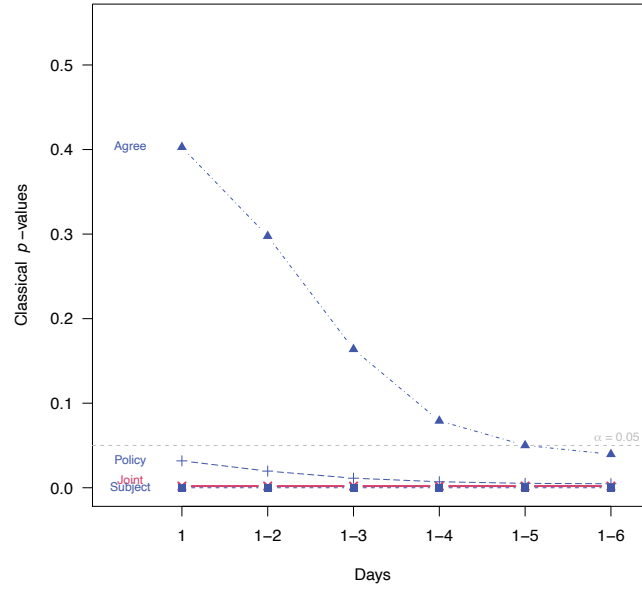


Figure S1: Classic Hypothesis Tests for the causal effect of the news media (by, on the horizontal axis, for days 1, 1 and 2, 1 and 2 and 3, etc.) on the number of social media posts about the specific subject of the treatment (“Subject”); the number of posts in the broad policy area (“Policy”), a joint test of the two (“Joint”), and the proportion of posts agreeing with the position in the article in the broad policy area among those expressing an opinion (“Agree”). The $\alpha \leq 0.05$ significance region appears at and below the horizontal light gray dashed line.

By the design of our experiment, Figure S1 shows that the causal effects of our treatment are significant at the $\alpha = 0.05$ level for all combinations of days on the number of social media posts in the specific subject area of the articles published (“Subject”, the blue dashed line near the bottom), the number of social media posts in the broader policy area (“Policy”, dark dashed blue line), and a joint test of policy and subject (“Joint”, in red). For a concrete example of these categories, if we had an intervention about demonstrations in support of the DREAM act, then “Subject” would include posts specifically about protests about the DREAM act and “Policy” would include any posts regarding any topic about immigration in general (even if not about the DREAM act).

We also measure the causal effect of our intervention on the percentage of (opinion-

ated) social media posts about a topic aligning with the opinions expressed in our treatment articles (“Agree,” the top line in Figure S1). For our immigration example, “Agree” would be the proportion of social media posts in the broad policy area of immigration that are pro-immigration, among those expressing an opinion. We did not power our study to detect precise effects for the causal effect on this variable and, as it turns out, this measure is not significant in our data until all five or six days following treatment are considered together in a joint test. The lack of day-by-day significance for this variable means that, when we present our point estimates, we must be careful to not claim confident conclusions about time trends in the causal effect of our experiments on it. However, even for this variable, we will be able to detect an overall effect that is different from zero when we consider the full experimental week.

2.4 Persuasive Effects on Expressed Opinion

Here, we estimate the persuasive effects of the media on the balance of opinion expressed in social media posts within the policy area of our intervention. To estimate these effects, we first determine the broad political or ideological position taken by each set of articles published, which we do by reading the articles (in addition to knowing the journalists and the outlets that joined each pack). We then estimate the percent of social media posts in the same broad policy area taking a position on the same side of the issue. Our experimental stopping rule was not designed to test the significance of this quantity of interest and so we do not have results as precise as we might like. Nevertheless, as Figure S1 showed, the stopping rule we used led us to collect enough data for a significant result when measuring the joint effect over five or six days of social media posts.

The model-based causal effect point estimates, which appear in Figure S2, indicate that, as a result of our intervention, opinion changes in the direction expressed in the news media outlet articles by the end of the week by about 2.3 percentage points. In other words, when the articles written by media outlets express a political opinion in their writings, some Americans express themselves in ways consistent with this opinion and others argue with the articles and express the opposite opinion, with the overall balance of discussion in the national conversation tilting in favor of the opinions expressed in the

published articles as a result of our intervention. This figure shows that our intervention increased discussion by both supporters and opponents of the opinion expressed by the articles, with the balance of the increased discussion favoring the supporters. To be clear, this estimated causal effect is not necessarily a change in the opinion of any one person (to estimate that, we would need a research design at the individual level), but it is a change in the balance of opinion among those who choose to express themselves as part of the national conversation. The intervention thus changes the tenor of the national conversation in ways that numerous other people will see and can potentially be influenced by.²

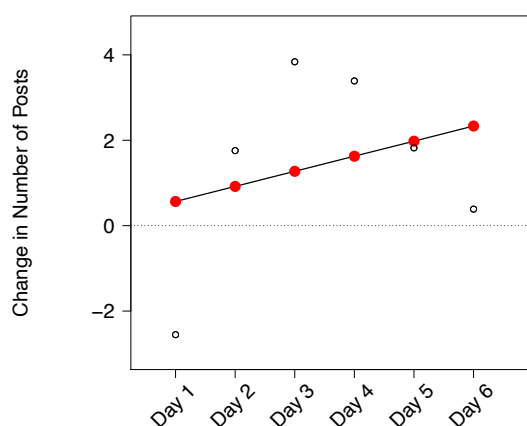


Figure S2: Causal effect of news media on opinion expressed in the direction of that expressed in the news articles. Effects appear as the percentage point change in social media posts for each day (●).

We did not collect enough data to be confident of the trend within the week in Figure S2, and so the increasing effect we see in the model-based estimator (the red dots connected with the line) on the balance of opinion as the week progresses requires further research to confirm. The variation in the model-free estimates (the open circles) reflect the appropriately higher level of uncertainty around the red dots and their trend, but even with this variability five of the six of these estimates are above zero and they collectively

²We do not include a total effect for this graph because adding the effects for each day would be misleading for this quantity of interest. For example, suppose a liberal intervention caused the balance of opinion in the national conversation to be shifted in the liberal direction by two percentage points and to stay there for four days. That effect seems better summarized in this way than saying that the “total” is eight percentage points since the balance was never greater than two.

indicate a clear positive persuasive effect of the media on the overall composition of the national conversation.

2.5 Additional Observable Implications

We give results here for two additional observable implications of the causal effect of the news media on the degree to which Americans express themselves publicly.

First, Figure S3 summarizes the causal effect represented in the sum of the first two arrows in Figure 1 — the effect of our randomized treatment on website pageviews. We estimated our causal effects, as usual, with our model-based (red dots) and model-free (open circles) approaches but, unlike every other analysis in this paper, the results in this figure imply some bias in the model-based estimates. This can be seen because all of the open circles are at or above the red dots, rather than being approximately randomly scattered around them, as in the other figures. As such, the true effect of the media on pageviews is likely to be larger than that estimated by our model. The reason for the bias in this unusual case is that a few of the observations for pageviews were unexpectedly large values, in that they were not captured by our model. We thus add to this figure a linear approximation fit to the open circles (see the gray dashed line). This third estimator is the best linear approximation to the unbiased estimates, and its deviation from our first model-based estimator represents the model bias from the skewed nature of the data.

On the scale of our estimates, the bias is small, and with or without the correction added to the graph indicates a large effect of our randomized treatment on pageviews. If we go with the (underestimated) model-based estimate, the treatment increased the number of pageviews on the subject of our intervention on each day from 127% to 243% per day, an overall increase over the week of 843% relative to a single day's average volume (left panel). These increases represent a total of 26,720 additional pageviews as a result of our intervention (black square, right panel). (The upward trend in percent increases in the left panel over time differ from the downward trend in the raw numbers of pageviews in the right panel because the baseline volume of pageviews is usually lower later in the week.) These substantial effects are consistent with, necessary for, and thus observable implications of the large effects on public expression we estimate.

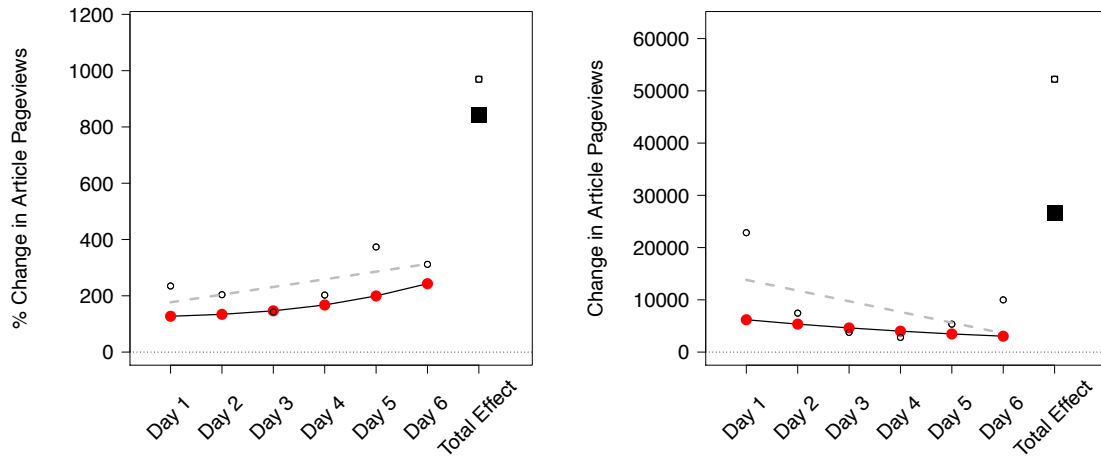


Figure S3: Causal effect of randomized treatment on news media outlet website pageviews in percent change (left) and absolute numbers of posts (right), for each day (red dot, ●) and total overall (black square, ■).

Second, we study in Figure S4 the causal effect of our randomized treatment assignment on the number of social media posts in the specific subject area of the articles in our intervention (even if not about articles that were part of the collaborating pack). The causal effect estimate here provides a strong signal, with large effects, ranging from a 454% on the first day and dropping to 123% on day 6. Overall, this represents about 570 additional social media posts about these articles. Of course, the total effect of publishing the articles on the degree to which Americans express themselves is much larger (as shown in Figure 2), and so clearly many of those caused to express themselves chose to write only about the general policy area rather than this specific subject; some of the posts about the broader policy area may also have been sparked by posts about the narrow subject.

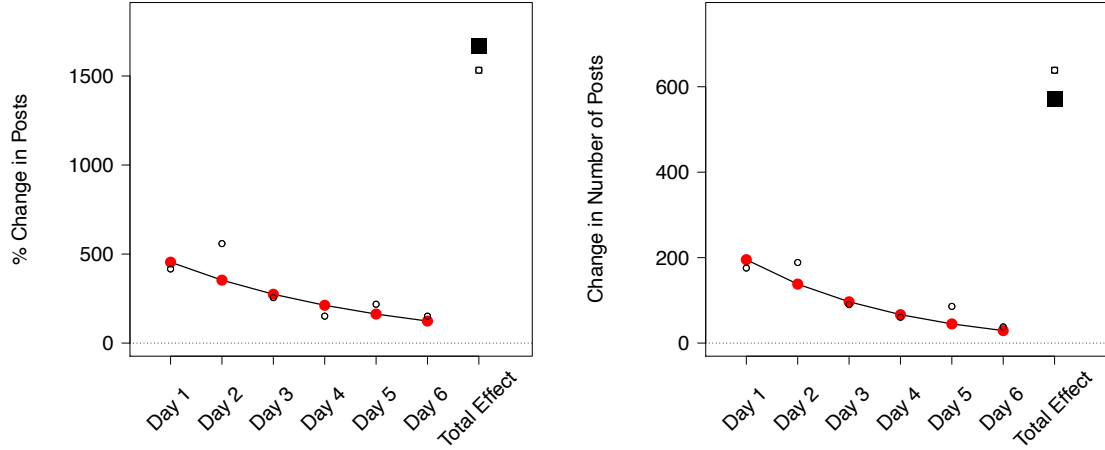


Figure S4: Causal effect of randomized treatment on the volume of social media posts on the specific subject of the published articles, in percent change (left) and absolute numbers of posts (right), for each day (red dot, ●) and total overall (black square, ■).

3 Evaluating Sequential Hypothesis Testing

In this Section, we describe and extend techniques of sequential hypothesis testing, by relaxing assumptions and adapting them in ways that may have wider applicability beyond this work. Although sequential hypothesis testing techniques have not often been used in the social sciences, they seem to have great potential to lower the costs of data collection and increase the value of empirical results in many areas. We explain these points here, with the hope that others may be able to take advantage. We now describe appropriate sequential theories of inference, stopping rules, evaluation algorithms, and empirical results.

3.1 Theories of Inference

The simplest statistical approach for a sequential experiment is within the likelihood or Bayesian theories of inference, where novel statistical procedures are not required. In other words, whether we collect an undifferentiated batch of n observations all at once or we use interim results to decide when to stop collecting data, all likelihood-based infer-

ential procedures are still valid.³ Using these standard statistical methods for a sequential experiment has the advantage of applying even when the real world intervenes and ends the experiment earlier than expected or enables one to collect more data than planned. Indeed, even multiple comparisons in testing is not an issue within appropriately modeled Bayesian inferences. For these reasons, as well as for clarity and familiarity, we use this approach in Section S1.5.

In addition, because likelihood-based models with data-dependent stopping rules can be sensitive to their (perhaps implicit) priors (69), we also go a step further and follow a venerable procedure by evaluating a likelihood-based approach under frequentist theory, using parametric and nonparametric evaluations.⁴

3.2 Stopping Rules

In the complicated real world for which our experiment was designed, our ability to collect data at any point in time depends on numerous factors, such as the continued willingness of the news outlets to continue to participate in our experiment, the value of collecting as much data as possible, and whether we have at any point collected enough data to draw reliable conclusions about specific quantities of interest. We also have a design with several tests of direct interest and others as additional observable implications along the causal pathway to be used to validate our results (as portrayed in Figure 1). For each, we can test any combination of effects for groups of days of the week. However, by definition, the number of experiments we run, and the final n , will be the same for all sequential hypothesis tests and so we can only guarantee a chosen significance level for one or a subset (an issue that also applies to power calculations in non-sequential frameworks).

For these reasons, relying solely on one formal stopping rule would be neither produc-

³Both theories of inference obey the “likelihood principle” (only that which is observed, and is thus reflected in the likelihood function, matters for inference), which in turns implies the “stopping rule principle” (the evidence provided through the likelihood function in a sequential experiment does not depend on the stopping rule) (67, Ch.7) or, in summary, likelihood inference is “invariant to sampling plans” (68, p.76ff). Technically, this assumes an ignorable stopping rule, meaning that all data are drawn from the same distribution (or all information used in the stopping rule is available to the model) and the parameters of the prior and the stopping rule are a priori independent.

⁴Other types of frequentist sequential analysis have been developed, such as for confidence intervals, other measures of uncertainty, alternative experimental designs, and many other purposes (see 64, 70).

tive nor even in some circumstances possible. We thus combined (a) the recommendation from a formal stopping rule, which we use as our primary quantitative guidance, along with (b) the qualitative goal of collecting as much data as possible, the understanding that data collection might at some point prove impossible earlier than desired or be continued after we could have stopped based on (a), and a judgment based on the set of the constellation of tests for each of our quantities of interest. From a formal likelihood point of view, any way of using this information does not affect the statistical properties of the tests or, as our frequentist evaluations below confirm, our conclusions.

The formal stopping rule we use for our primary quantitative guidance is the joint hypothesis that the effect of the media in the first three days on social media posts in broad policy areas and specific article subjects are significant at a p -value of 0.05. In addition, for robustness, we make it more difficult than this to stop by also requiring significance for some number of observations n , as well as at $n - 1$ and $n - 2$. So we start with 13 observations (experiments), test this joint hypothesis (on $n = 13, 14$, and 15), and then sequentially add an observation, do a test, check this stopping rule, add an observation, etc., until we reach significance on three in a row.

3.3 Evaluation Algorithms

Here, we explain our sequential hypothesis testing evaluation frameworks. Both the parametric and nonparametric procedures we introduce follow the same framework of generating 10,000 simulated data sets under the null hypothesis of no causal effect, and then computing the false positive rate — the proportion of these data sets where we would be led to conclude the causal effect is positive even though the true effect is zero.

Consider first this algorithm for generating one of these data sets (with details afterwards for parametric and then nonparametric testing):

1. Set a starting value of $N = 15$ experiments
2. Generate a simulated data set with $n = N$ observations following either *parametric* (in Section 3.3.1) or *nonparametric* (in Section 3.3.2) procedures.
3. Compute the p -value in the stopping rule described above and then:
 - (a) If $p\text{-value} \leq 0.05$ stop (and conclude $n = N$ is large enough to reject the null).

- (b) If $p\text{-value} > 0.05$ and $N < 35$, set $N = N + 1$ and go to Step 2.
- (c) If $p\text{-value} > 0.05$ and $N = 35$, stop.

The false positive rate is then the proportion of 10,000 data sets where the algorithm stopped at Step 3 (a). (Step 3 could be continued to any number of observations, but we stopped at 35 because the point of this algorithm is to evaluate the analysis we actually ran.)

In practice, we modify this algorithm by using a more conservative sequential procedure that only allows one to stop collecting data only if we reach Step 3 (a) for three consecutive numbers of observations ($N - 2$, $N - 1$, and N). All that remains then is to fill in Step 2 in this algorithm, the details for which we now do via the standard parametric approach and our new nonparametric procedure.

3.3.1 Parametric Data Generation Process

Our first data generation procedure is based on the assumed distributions, using realistic parameter values estimated from the data. It involves three steps, which we repeat n times (i.e., for $e = 1, \dots, n$):

1. Randomly draw one policy area $p = p'$ from the 11 areas, distributed in the same way as our 35 experiments.
2. For the treated week ($T_{ped} = 1$), generate a week of outcome data $\{z_{pe1}, \dots, z_{pe6}\}$ by drawing values from Model 2 using the estimated parameter estimates (and variances), while restricting the treatment effect under the null to $\gamma_d = 0$.
3. For the control week ($T_{ped} = 0$), also under the null, draw a week of outcome data $\{z_{pe1}, \dots, z_{pe6}\}$ from the same distribution as the treated week.

Explicitly flipping coins to determine which week is treated and which is control is unnecessary because, under the null, both are distributed in the same way, and the algorithm draws the two weeks independently.

This standard parametric evaluation procedure provides a useful evaluation of our sequential hypothesis testing framework, but it has a weakness in that it assumes the veracity of our estimation framework. Since the systematic component of model 2 is very nearly nonparametric (i.e., except for the assumption that the 6 daily parameters can be

reduced to 2), the primary modeling assumption in generating the simulated data is the normal stochastic component. We now show how to remove this assumption.

3.3.2 Nonparametric Data Generation Process

To draw data under the null without a normal distribution assumption, we use the actual social media data measurements for our experiments in control weeks and randomly assign them to pseudo-treatment and control conditions (with no actual intervention). Although this procedure is designed especially for and close to our actual experiments, so that it is highly realistic, it is also fairly generic and appears applicable to many other sequential hypothesis testing applications.

We begin with all streams of social media measures, z_{ped} , for policy area p ($p = 1, \dots, 11$), day d ($d = 1, \dots, 6$). We then generate an experiment under the null e for any sequential pair of weeks during our observation period as follows:

1. Randomly select a publication day (usually a Tuesday) between 9/2014 and 3/2016 (the time during which we ran our experiments) with no major predicted events in policy area p' .
2. Apply rejection sampling: If any day during the two weeks following the selected publication day overlap with an actual experiment we ran in policy area p , discard it and go to Step 1.
3. Assign treatment to the two (matched) weeks by flipping one fair coin, with heads indicating that the first week is treated and the second control, and tails indicating the reverse.

This procedure then leaves us with a data set generated from control weeks that could have been chosen for random treatment intervention, but were not. We then use both the standard parametric approach, and this new nonparametric (or “placebo”) approach, to generate 10,000 simulated data sets. With these, we compute and report false positive rates to evaluate our sequential hypothesis testing framework.

3.4 Empirical Results

We now evaluate the classical hypothesis tests in Figure S1 in the context of sequential stopping rules under a frequentist theory of inference. We do this in several ways, which

differ by the assumptions necessary for estimation and for simulation. For estimation, the left panel in Figure S5 uses our model-based estimator, the linear regression model in Equation 2, whereas the right panel uses our model-free estimator, the difference-in-means, where the units of analysis and treatment are the same, thus eliminating the linearity, normality, and conditional time series independence assumptions of the model-based approach. For simulation within each panel (i.e., for each estimator), we generate data under the null in two ways, first drawing in a standard way from the parametric model in Equation 2 (labeled “P”) and then using a fully nonparametric approach, which makes no modeling or independence assumptions at all (“NP”). The parametric simulation method assumes Model 2, whereas the nonparametric method eliminates the linearity and normality assumptions. In both panels, the horizontal axes are the same as in Figure S1, while the vertical axis is the sequential analysis false positive rate (the proportion of simulated data sets where the stopping rule indicated that we should stop collecting observations but where we would have incorrectly concluded there was an effect). Both panels were constructed using a stopping rule, as we did in practice, requiring statistically significant results for three consecutive tests, of n , $n - 1$, and $n - 2$.

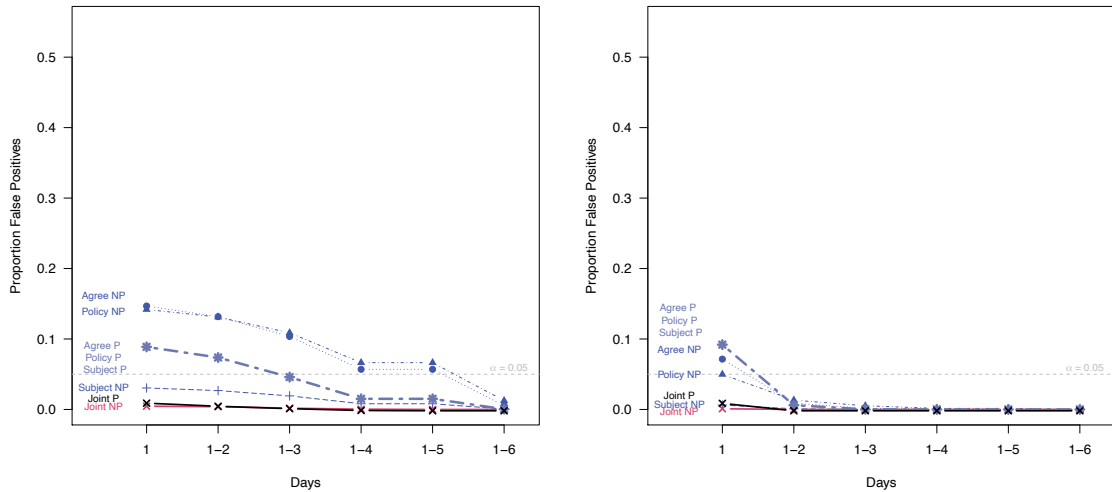


Figure S5: False Positive Rates from parametric (“P”) and nonparametric (“NP”) simulations for a stopping rule composed of three consecutive significant tests. Other symbols, and the horizontal axis, follow Figure S1. The left panel is based on the model in Equation 2 with $6 \times 35 \times 2 = 420$ observations, whereas the right panel is calculated from a simple difference in means (with 35 observations in each group).

The key result in this figure is that both joint tests (for P and NP), for each combination of days and tests, and for the model-based estimate in the left panel and the difference of means estimator in the right panel, are significant at 0.05 (see black and red lines at the bottom of the left panel). This confirms the classical hypothesis testing result as a stopping rule. Tests for some individual results at the left of each panel indicate more uncertainty than the classical test and so suggest more caution in interpreting the corresponding individual point estimates we describe in the text. Yet, by the time we are evaluating the effect of the intervention on five or six days in the test (at the right of each panel), the stopping rule is significant for every variable. This panel also shows that the nonparametric tests are larger for most, but not all, variables than their corresponding parametric tests, but with no marked substantive differences between the two overall. (Estimates from the difference-in-means estimator have higher variances than the model-based approach, which also means that stopping is more difficult and so false positives are less likely as well under the null.)

4 Evaluating Heterogeneous Effects

4.1 Leave-One-Outlet-Out Jackknife Estimation

Given the heterogeneity in the size and audience of the outlets participating in our study, one question is whether the results we find are attributable to one large media outlet or an outlet that for some chance reason happened to have a particularly large effect. Taking any subset of data for a revised estimate, especially based on outcome variable measurement, would generate post-treatment bias. However, we can study this question by taking all possible subsets without regard to the outcome and studying them as a set. We thus use a jackknife procedure, that also has the advantage of computing another set of uncertainty estimates for our main causal effects.

Our version of jackknife estimation is a “leave-one-outlet-out” estimation procedure, in which we identify all the experiments that a given outlet participated in and then omit those experiments when calculating treatment effects. We then repeat this procedure for each outlet in turn. In total, 33 outlets participated in the 35 experiments in which we

implemented our final experimental protocol (the remaining outlets participated in pilot experiments that helped us hone our approach). For each dataset resulting from dropping an outlet, we plot daily treatment effects calculated as in Figure 2 in our paper. These can then be compared to the treatment effects when using the full sample of outlets (estimates denoted by red circles). Figure S6 presents the results of this procedure for our primary outcome variable, i.e., the number of broad policy Twitter posts resulting from an experimental intervention.

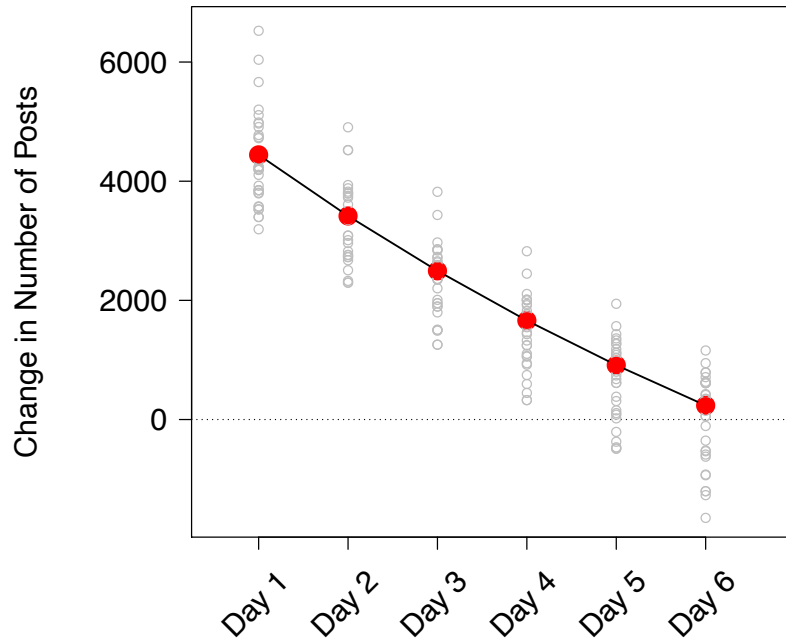


Figure S6: “Leave one outlet out” when estimating causal effect of news media on public expression, denominated in absolute change in numbers of social media posts in a broad policy area. The full results are represented by our model-based estimator, ●, and the leave-one-out estimates, ○.

The figure demonstrates that omitting any one outlet does not meaningfully change the results of the experiment. Especially in the first three days after an intervention, we continue to find large, positive point estimates no matter which outlet we omit from the estimation procedure.

4.2 Treatment in Week One versus Week Two

Another issue is how the structure of the experiment—particularly, that we used paired weeks with the treatment week directly following the control week or vice versa—affected our results. One issue is spillover from the first to the second week. Another possibility could be that when the collaboration occurs in week one outlets are more likely to forget they are involved in an experiment in week two and therefore continue to publish or promote on-topic articles in the second week. Similarly, when the treatment week is randomly selected to be the second of the two weeks, outlets might do less to keep their coverage “quiet” in the topic area of the experiment in the first week, which is supposed to serve as a control week. Any of these issues might affect our estimates; however, each would actually bias our effect sizes downwards, and we would likely be understating the true effect since in each case readership and social media posts in the control week would be higher than in the case of perfect compliance.

Nonetheless, to test these accounts, we create an indicator variable for each experiment that encodes whether treatment occurred in week one or in week two. We then fully interact that variable with the other variables relevant to calculating treatment. To test whether timing of the experiment (in week one or week two) mattered, we examine the interaction of this variable with the treatment variables. We find that there is a slightly larger treatment effect when treatment occurs in the second week, but a hypothesis test where the null is that there is no difference in treatment effects depending on whether treatment occurs in week one or two cannot be rejected ($\hat{\beta} = -0.197$ and $\text{se}(\hat{\beta}) = 0.189$). Taking another approach, when subsetting the data into two separate groups depending on week one or week two treatment, a point estimate on the log scale for day one is 0.093 when treatment occurs in week one versus 0.289 when treatment occurs in week two.

Our conclusion is that there is not sufficient evidence to conclude definitively that there is a meaningful difference depending on in which week the treatment occurs. The levels of both are positive (and large) and we find no statistically significant difference between the two. And any undetectable bias which might exist is likely to reduce the size of our reported effects.

4.3 Variation in Effects by Experiment

Another natural question is the size of effects across experiments. We show there is the expected heterogeneity; indeed, with our sequential design, this is the major factor leading us to have to collect as much data as we did. Because discussion on social media is “bursty” and generally high variance, there is considerable heterogeneity in the effects across experiments. To illustrate this heterogeneity, for each experiment ($N = 35$), we paired each day of the week from the treatment week with each day from the control week. Then, for each day, we calculated the difference of our measure of broad policy discussions on social media (log-transformed, as in the rest of the paper). Table S1 illustrates the results.

Table S1: Heterogeneous effects, Summary of effects by experiment and day of week

	Min.	1st Qu.	Median	Mean	3rd Qu.	Max.
Day 1	-1.252	-0.171	0.053	0.207	0.245	2.342
Day 2	-1.087	-0.074	0.110	0.160	0.415	1.458
Day 3	-1.645	-0.045	0.111	0.014	0.259	0.669
Day 4	-1.049	-0.194	0.024	0.052	0.344	0.902
Day 5	-1.211	-0.239	0.081	0.138	0.334	2.644
Day 6	-3.014	-0.319	0.026	-0.022	0.353	1.674

As the table illustrates, there are certainly cases where some of the individual causal effects are negative for each day of the week, and there were even some cases of extreme negative outliers on a daily basis. However, a significant majority of daily effects were positive (as one would expect given our regression results). For instance, the median effect is positive across all days and it ranges in size from 0.111 to 0.024 depending on the day and typically over 60% of all individual daily effects were positive as compared to the same day in the control week, with the exception of the sixth (last) day of the experiment.

5 Social Media Posts as an Outcome Variable

5.1 Composition of Social Media Posts

5.1.1 Political Content on Twitter

Discussion of political events and policy issues on Twitter is small compared to other types of discussion, like entertainment or sports, but it appears important in and of itself. As we note in the main text, there are generally fewer tweets about immigration in a given week than there are about the television shows *Scandal* or *the Bachelor*. Nevertheless, Twitter users do talk about political issues regularly. Pew’s 2015 study of a representative sample of American Twitter users found that about half of Twitter users post about “news” (including entertainment and other current events) at least once in the month examined, and that about 17% of those news-focused tweets are about “government & politics” (71).

Further, although many Twitter users do not post about politics (in a 2016 Pew survey, 60% of users reported that “none” of what they post is about politics), users do view political discussion on Twitter as meaningful and important. Pew reports that most social media users (including Twitter users) think that social media “helps users get involved with issues that matter to them,” and one in five of them report they have modified their views about a political or social issue because of something they saw on social media (72).

5.1.2 Social Media Post Authorship

One might worry that political Twitter posts are produced by bots, or other news outlets retweeting news stories. (Of course, bots and news outlets are also generated by humans, although one step removed and potentially in numbers larger than they could as individuals.) To study this issue, we manually coded a sample of posts.

We and our research assistants hand-coded 200 randomly-sampled posts (100 drawn from tweets that fell into our topic categories during “treatment” weeks, and 100 from “control” weeks). We examined each user’s Twitter handle on the Twitter site (e.g. <https://twitter.com/POTUS>) and tried to assess whether that user was (1) a bot, (2) an individual person, or a group/organization of some kind, or (3) a journalist or news organization. Some users (20 of the 200 posts coded) could not be evaluated

because their Twitter accounts were made private or had been deactivated or suspended since we collected our data. We also checked the first 50 codings of “bot or not” against the online tool “Botometer,” which attempts to automate the detection of Twitter bots (<https://botometer.iuni.iu.edu/>), and found only 3 disagreements. We then manually checked those three accounts and determined that two of them were indeed bots (in our judgment), and the third account was unclear. This procedure assures us that our hand coding of bots is quite reliable.

Overall, we found relatively few bots in our sample of posts: we identified 28 posts by bots out of our 200-tweet sample. And more importantly, they occurred at the same rates during treatment and control weeks. We also found relatively few posts by journalists or news outlets (as inferred from usernames and profile bios): 21/200 posts appeared to be from journalists or news organizations (10 treatment week, 11 control). None of these posts by journalists/news outlets were from any of the outlets that participated in our study. We found that about 80% of accounts appeared to be owned by individuals.

We used string operations to identify retweets, and a substantial fraction (90/200) of the sampled posts are indeed retweets. However, research on Twitter dynamics suggests that retweeting another user’s post is a meaningful action and should be interpreted as a political behavior, just as someone by the water cooler asking “Did you see that *New York Times* editorial about the president?” or responding to someone else’s point “Yeah, I agree” should be interpreted as a meaningful contribution to democratic discourse. Liu, Kliman-Silver, and Mislove (73) reports an increase in retweeting behavior on Twitter over time, while Recuero, Araujo, and Zago (74) reports that the most common reasons users gave for retweeting posts were to “Share relevant information with followers,” “Show agreement,” and “Show support.” Further, a Pew study of political behavior on Twitter found that the majority of news-related Twitter activity was retweets (71). The literature suggests that retweeting is a common and meaningful Twitter behavior that should be considered part of policy discussions on Twitter.

5.2 Measuring Twitter User Characteristics

Figure 3 reports treatment effects among various subgroups on Twitter: gender, region, influence, and political affiliations. Here, we discuss the process by which these users are identified and limitations of our approach.

Our Twitter data was provided by the firm Crimson Hexagon, and we rely on their classification of Twitter users as well. To predict users' gender, Crimson Hexagon relies on name classification. They pull users' self-reported first names from their profiles, and use the gender distribution of names in census data and other public records as inputs to predict the gender of each user from their name. These are well known procedures in the academic literature.

To predict users' states in the US (which we then aggregated up into Census regions), Crimson Hexagon relies on a combination of user-provided latitude-longitude information (geotagging of posts) and other information from users' posts and profiles, such as the "location" field and users' time zones.

The "influence" measure we use here are Klout scores, which run 0–100. They are proprietary scores (by Lithium, Inc.) described at <https://klout.com/corp/score>. Briefly, they aim to measure how many different people interact with a user's posts across several social media platforms; they are based mostly on followers and the social graph. Our own detailed analyses of this question show that numerous measures of influence in social media differ but tend to be highly correlated.

Our measure of political affiliation relies on Crimson Hexagon's "affinities" measures. These measures attempt to classify users as having an affinity for a range of topics (rock music, travel, the Democratic Party) based on their tweets and the users they follow. For this project, we rely on Crimson Hexagon's estimate of users as having affinities for the Republican or Democratic parties. Although most Twitter users are not classified as having an observable affinity for either party, this measure should give us a sense of whether users that express themselves as having a partisan preference are generally Republican- or Democratic-leaning.

Our analyses show that the causal effects of our intervention do not differ significantly

across these subgroups. We encourage future researchers to carry out interventions where more detailed characterizations of individuals is possible so that we can rule out aggregate uniformity masking sub-aggregate differences.

5.3 Logged Outcome Variable

All social media data is notoriously “bursty” and tends towards having high variance due to the existence of outliers when a topic of discussion is picked up widely. As a result, using social media data as the outcome can lead to having an outcome variable with a substantial right-skew. This is the case in our data too and so, throughout, we perform a simple transformation on the outcome variable by taking the natural log of the outcome variable plus one-half (i.e., $\ln(y + 1/2)$).

When we do not log transform the data, we find — exactly as expected — that estimates are less efficient, comparable in magnitude but with higher variance. These noisier results are common when analyzing a highly skewed variable due to the larger influence of outliers (which can occur in both treatment and control weeks).

5.4 Choosing Policy Areas and Keywords

5.4.1 Policy Areas

To choose the policy areas to conduct the experiments, we engaged in lengthy discussions with participating outlets. With their input, we settled on topic areas that the participating outlets were willing and excited to cover on the one hand, and that appeared relevant to existing national conversations about public policy on the other hand. In addition, we sought topics that would lend themselves to “evergreen” articles (i.e., articles not overly time-sensitive or involving breaking news).

5.4.2 Keywords

To identify the set of social media posts about a given policy area, we generated a list of keywords as follows:

1. We begin with a limited set of keywords (generally just a few words) as a search term to discover an initial set of social media posts on a given policy topic. For

example, use the search string (immigration OR immigrant) to begin to unearth posts on the policy area of Immigration.

2. Perform two parallel processes to add keywords to our list

(a) Qualitative Approach

- i. Read posts unearthed on a given topic to develop potential additional keywords. Here, the key judgment is determining what additional keywords characterize the topic under consideration while also insuring that they do not pull in a large share of unrelated or off-topic social media posts.
- ii. Respecify the set of keywords to incorporate the new terms, perform a new search, and repeat the process of discovering new posts and distilling new key words from these posts. Perhaps the best analogy is snowball sampling, but in the realm of keyword discovery.

(b) Algorithmic Approach

- i. Apply the keyword generation procedure described in King, Lam, and Roberts (54) to generate additional potential keywords. In brief, when adding a new set of posts, run this algorithm on a random sample of posts drawn from the existing body of posts pooled with the newly discovered posts. The model is trained based on which posts are in the existing set of posts and which set are in the newly added set. Then fit the model on the remaining newly added posts to identify posts that are similar to those from the existing set of posts. Extract new, relevant keywords from these newly identified “on-topic” posts based on how frequently the keywords are used in the newly identified posts. The main feature of the algorithm is that it learns from, rather than correcting, mistakes in classifying posts as relevant and mines keywords from those mistakes.

- (c) After generating lists of candidate keywords, we then selected a final set of keywords based on the pool of keywords generated from the methods described above.

5.5 Coder Training Procedures

We enlisted a team of research assistants to label documents for our training sets. Each coder received the following training. For each categorization, we randomly selected several hundred social media posts from our database of all posts. Then, at least one and often two of the principal investigators independently labeled these posts. The coder being trained then was given the task of coding the posts, independently. We then compared the human coders’ decisions to those made by the principal investigators and discussed points of difference. We then repeated this process (with a new set of social media posts) until the level of agreement reached acceptable levels, almost always well above 70% and, more importantly, the confusion matrix did not reveal any systematic error patterns that might have biased any results in favor of one category or another. At this point, we had our research assistants code approximately 1,000 posts in each policy area, with any disagreements broken by discussion among the assistants or by us (so that no posts had detectable coding errors). As the total number of posts needed to achieve a certain level of confidence depends on the entropy in the number of posts across categories, we took advantage of a feature of our text analytic approach (see Section S5.6) that allows us to be guided in our decision about when to stop coding by an adaptive methodology that requires more coding when there happens to be large imbalances in posts across the four categories.

5.6 Automated Text Analysis Procedures

The text analytic methods we used are described in (18, 75, 76). They are known as “readme,” after the open source software that implements it (77). The papers give an in depth description of the method; here, we give some intuition for how the method works.

Consider a set of n social media posts, each of which falls into one of k mutually exclusive and exhaustive categories $D_i \in \{1, \dots, k\}$ (for $i = 1, \dots, n$). For example, in the policy area of Immigration, the categories could be (1) Pro-Immigration/Sympathetic to Immigrants/In Favor of More Immigration; (2) Anti-Immigration; (3) Neutral on Immigration; and, to ensure the categories are exhaustive, (4) Off-Topic.

Then draw a random sample of posts and label them via the coding procedures described in Section S5.5. Denote this as the *labeled set* and the remaining social media posts the *unlabeled set*. The quantity of interest is $P(D)^U$, a $k \times 1$ vector of category proportions falling on the simplex. To estimate $P(D)^U$ we use as inputs the textual content of all the social media posts in both sets.

Automated text analytic methods typically work in two steps: turning the text into numbers and then analyzing the numbers via statistical methods. As a simple version of how text can be summarized, take the text, stem all the words (so consist, consistency, and consisted are all summarized as consist), make them all lower case, and remove all punctuation. Suppose we find w unique word stems in the entire corpus. Then summarize each post as a *word stem profile* — a $w \times 1$ vector of ones and zeros, representing the presence or absence respectively of every unique word stem, with 2^w possible word stem profiles.

Define $P(S)^U$ as a $w \times 1$ frequency distribution of the proportion of social media posts that fall within each of the possible word stem profiles for the unlabeled set. Denote $P(S|D)^U$ as a $w \times k$ matrix, each column of which is a word stem profile frequency distribution for one category in the unlabeled set. Then by definition, the following expression is an accounting identity; that is, it holds exactly, without an error term:

$$P(S)^U = P(S|D)^U P(D). \quad (5)$$

In addition, $P(S)^U$ is directly observed by tabulating the test set. Since the labeled set is randomly sampled from the same source as the test set we can get $P(S|D)^U$ from the equivalent in the labeled set by assuming in expectation that $E[P(S|D)^U] = P(S|D)^L$. If we then use this expression, substitute in, and solve for the quantity of interest, we get $P(D)^U = [P(S|D)^L P(S|D)^L] P(S|D)^L P(S)^U$, which shows that we can estimate the unlabeled set category proportions without any method of individual classification.

The actual method uses more sophisticated methods of summarizing text, constrained regression to keep the outcome to the simplex, simplifications because 2^w is large and mostly empty, and several other computational techniques for speed and accuracy. When

the labeled set is not a random sample from the test set, the appropriateness of the key substitution above can be maintained by adding documents to the labeled set over time as data are collected.

6 Experimental Interventions

6.1 Comparison between Normal and Treatment Articles

Here we study how representative our treatment outlets were of articles the outlets normally publish. We tried to ensure they would be representative by working hard to ensure that the outlets followed the same procedures they do in the normal course of their jobs. The goal for our intervention articles was to be representative of the set of articles the media outlets write within our eleven policy areas, on topics of national importance, of interest to journalists, and which could be held and published over the subsequent two weeks rather than immediately.

We compared the two qualitatively during our years of trial runs and then in ongoing monitoring as we ran the experiments. In addition, we also offer here a more systematic comparison of an analysis of our published articles to the set of *all* articles published by these outlets. This is not the ideal comparison set from the point of view of representativeness — since it includes minor public interest stories, articles about urgent breaking news, stories outside of our eleven policy areas, etc. — but it gives a sense of how our articles fit within the set of all articles published by these outlets.

We study this question by using all available data, comparing on-topic treatment week articles (the ones that constitute our experimental treatment) and the full corpus of published articles from the 18 months of our study (with some measurement error for technical reasons resulting in truncation of some non-treatment articles). For each individual outlet (because our outlets differ quite a bit in their publishing styles), we calculate the mean word length of all articles and of treatment articles, as well as the mean reading level (Flesch-Kincaid grade level) of each type of article. Then we subtract the “normal” article scores from the “treatment” article scores to get a sense of how much the treatment articles differ from the full corpus. We present our results in Figure [S7](#). In the right panel,

we present word count differences: each circle represents one outlet’s mean difference in article length between the full corpus and the treatment articles. There is substantial variation, with some outlets publishing longer articles than usual as part of the treatment, and a few publishing shorter ones. The median outlet has a (mean) word count difference of -369 , indicating that their treatment articles were typically longer than their usual articles. Similarly, the left panel presents grade-level differences. A number of outlets have positive values, indicating that their regular articles were more complex than their treatment articles, and others have negative values. The median difference is less than half a grade level, which is substantively quite small. Some (though not all) outlets may have been publishing slightly longer articles as part of the experiment, but they were not publishing substantially more complex ones. On the whole, we think it reasonable to conclude that our results should generalize relatively well to these outlets’ typical content.

Qualitatively, the articles published as part of this study cover the range of content usually published by these outlets. Some pieces included substantial investigative reporting, others were feature pieces, others were opinion or news commentary pieces without original reporting. We expected this heterogeneity, and that it would add to the n necessary to stop according to our sequential hypothesis testing procedures.

6.2 Checking for News Shocks

Our study involved randomizing the publication date of news articles, so our estimates of the effects of publication are unbiased. Whether some major news event happened during one of our experiments is irrelevant in expectation, as random noise will occur evenly across our treatment and control weeks. But we still might ask whether conditional on our sample our results might have been due to luck. In this section, we explore this possibility using data on local nightly news broadcasts.

We draw news story overviews from the Tyndall Report (tyndallreport.com), which tracks all news stories covered by the three major networks’ weeknight news broadcasts. Their online search page contains story overviews from 2006 to mid-September 2015; this time period covers a substantial part of our experimental period, and allows us to draw data that covers the two-week experimental periods for 18 of our interventions.

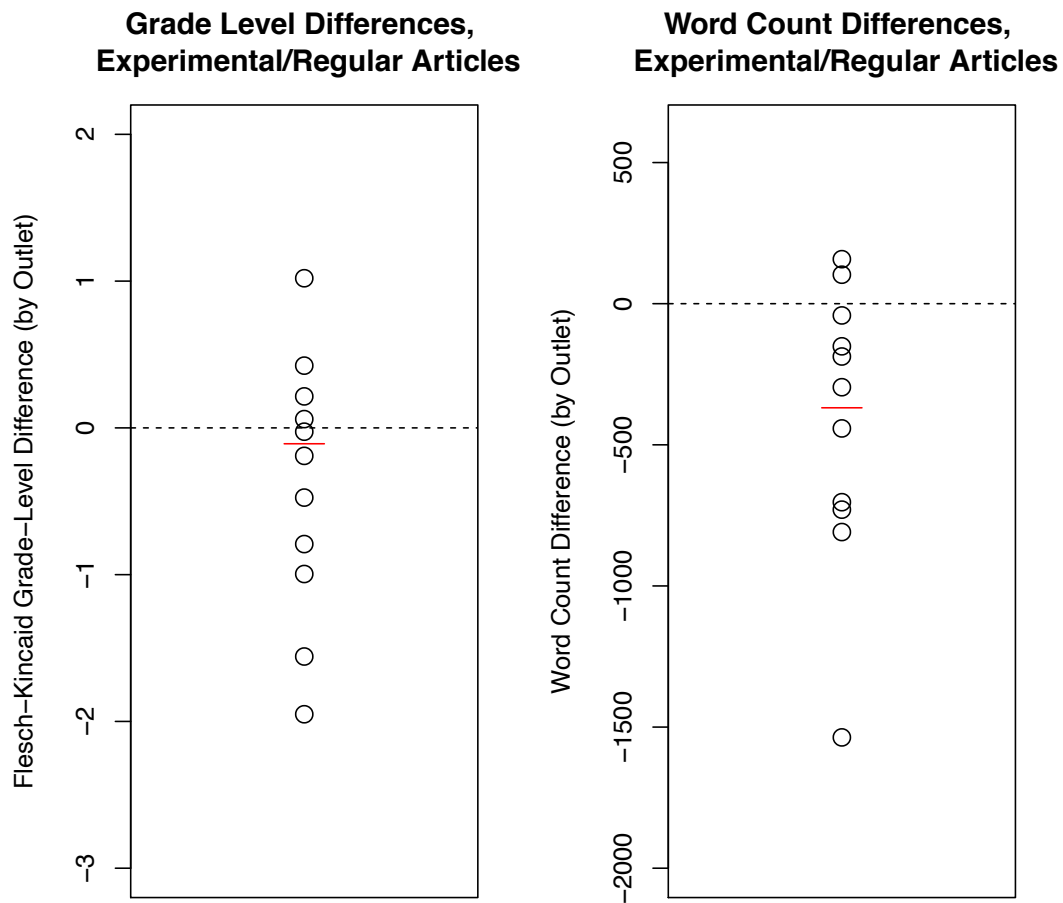


Figure S7: Comparing treatment articles to outlets' usual content

We merged all the downloaded nightly-news-story overviews with our experimental data, such that each of those 18 experiments was matched to all of the nightly news stories that ran during that two-week period. This resulted in a set of about 4000 nightly news stories to code (some individual stories were repeated, since they fell during multiple experiments on different topics).

We then manually coded these stories based on the brief descriptions of them given by the Tyndall Report, to see whether they were on the same subject as the experiment taking place during that time (i.e. during an experiment we ran about immigration, were there nightly-news stories about immigration being run?). We did this coding while blind

to treatment status of any given week.

The resulting codings suggest that, for the 18 experiments we were able to compare to nightly-news data, there were no major news spikes that likely drove our results, and the “quiet” pairs of weeks we choose for our experiments were indeed relatively quiet. Of the 36 weeks we were able to study here (18 treatment and 18 control), a total of 11 saw some sort of on-topic nightly-news coverage, with 5 in control and 6 in treatment. There were a total of 29 nightly-news articles on our broad experimental topics, 12 control and 17 treatment, and a *t*-test cannot reject the null of no difference in the proportion of nightly news articles that were about experimental topics during control and treatment weeks (.006 versus .008). This result is of course as expected given the random treatment assignment.

6.3 Outlet Audience Size

Precise measures of overall internet traffic are difficult to come by, particularly for small sites. We used data from Google Analytics accounts from the outlets that provided it to us. For others, we estimate overall audience sizes for these sites using data from Alexa site rankings. Alexa’s data allows us to look at sites’ “Alexa ranking” (their estimate of how prominent the site was compared to other sites on the internet at the time, with Google ranked as 1, Youtube 2, Facebook 3, etc.) through time, and also generates estimates of monthly unique visitors and total pageviews for the last month. We collected these data in mid-2017, so our estimates of web traffic may not correspond perfectly to our 2014–2016 experiments. We note that this measure of “audience” relies entirely on web traffic to the site, and will underestimate the reach of those of our outlets that also publish print editions, radio broadcasts, or distribute information in other ways. We also have to assume that sites not ranked by Alexa are smaller than the ones ranked.

We collected Alexa data for the 33 outlets that participated in our final experimental design; these are the outlets that generated the data used in the paper, so it is most important to understand their characteristics (as opposed to the full set of outlets that helped us develop the experimental protocol and granted us Google Analytics and other data). Alexa only generates estimates of pageviews and unique visitors for the top sites on the internet.

About half of our outlets fall below this threshold, so we do not have estimates of their web traffic. The remaining 18, for which we have Alexa estimates, range from almost 30,000 to about 1.5 million unique visitors per month. Estimated monthly pageviews range from 200,000 to 13 million, with the median site getting about 2.2 million pageviews per month.

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